

**SPECIAL NOTE:** Return envelopes will not be sent out with each month's billing. If you are in need of return envelopes, please stop by the office and we will provide a year's supply to you.

***New Contract Administration Assistance***

Within our administration offices located at the Marina Dock Store we have added some assistance for you and your contract needs. Sharon is now conducting the contracts and/or storage agreements for the marina. She will be working with Shirley to make sure all of your questions are answered as well as our past mistakes corrected. We appreciate your patience. Please continue to give us your proper documentation. This is essential for us to have correct files on hand for your's and our benefit. These documents include:

1. Current boat registration or Coast Guard Documentation.
2. Current trailer registration if trailer is located at RLM.
3. Current proof of insurance with RLM listed as additional insured. Minimum of \$300,000 in liability coverage.

***Marina Staff at Your Service***

**Contact us at:**  
**Office 928-467-2245**  
**Fax 928-467-2862**

*Sharon, Contract Admin.  
Shirley, Accounts Receivable  
Tammy, Store Manager  
Barbara, Controller and  
Accounts Payable  
Dan Grim, General Manager*

**After Hours Security:**  
*John or Bill 602-751-7054*

***Electric Meters and Billing questions***

We have fielded a few calls regarding member electric billing. The information we have been provided is the following:

All members using power on 35' and larger slips are being metered. The base power you can use without being charged is:

35' = 22 kilowatt hours

45' = 28 kilowatt hours

55' = 34 kilowatt hours

End tie kilowatt hours are currently dependant on the size of the boat. Please use this formula to determine your kilowatt hour base.

$(\text{Boat Length} \times .05) / .08 = \text{base kilowatt hours}$

Example  $(75 \times .05) / .08 = 46.87$  ..... base kilowatt hours of 47

If your usage goes over the base for your slip you will be charged \$ .08 per kilowatt hour. That is what RLM is billed by SRP. We currently have no base charge for power usage at this time. This current billing system will remain the same through this year's contract term. We are going to make some small changes on our invoicing to better inform you of your usage.

\* note: The SRP rates for power increased from \$.07 to \$.08 starting July 1.

***Member Notes and Considerations***

Power issues... As all are aware we have had some good power outages of late. Some permanent repairs will soon need to be completed in order for us operate more consistently. Please refrain from keeping any items that may spoil in your boat until further notice. It will take at least 2 days to make the proper repairs. We believe this will be the fix that makes the difference. It will then be in the hands of SRP.

***Doggy Poop Dock***

The Maintenance crew will be rebuilding the doggy dock this month. After it is completed all members will be responsible for picking up after their pooch with the doggy bags soon to be provided. Thanks, Marina Staff

***Bar Update***

Sorry for the bar not being open on a regular basis. Melissa has been coming out when available. We will continue to be open on Sat. from 10am to 8pm until further notice. Cheers!